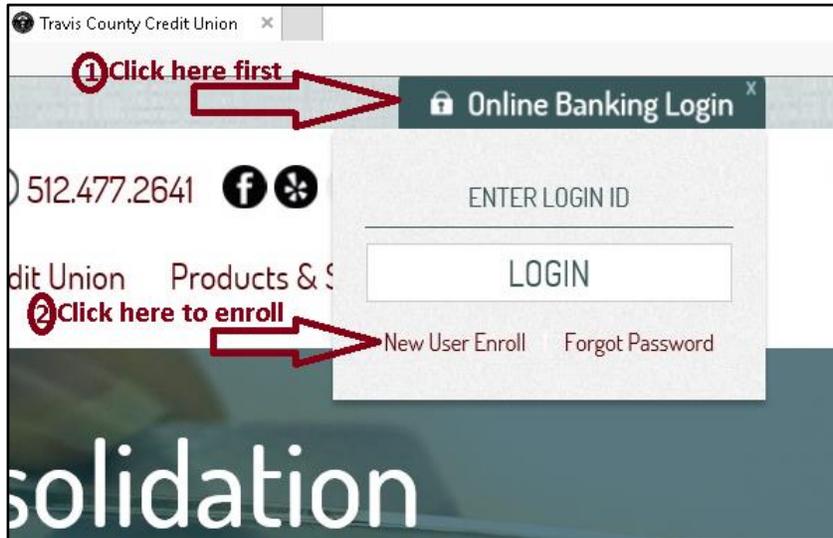


Online Banking - First Login

Members logging in for the first time will be required to:

- Enter their account number
- Enter their name and other identifying information

Step 1: Click Online Banking Login from the main page and then click New User Enroll

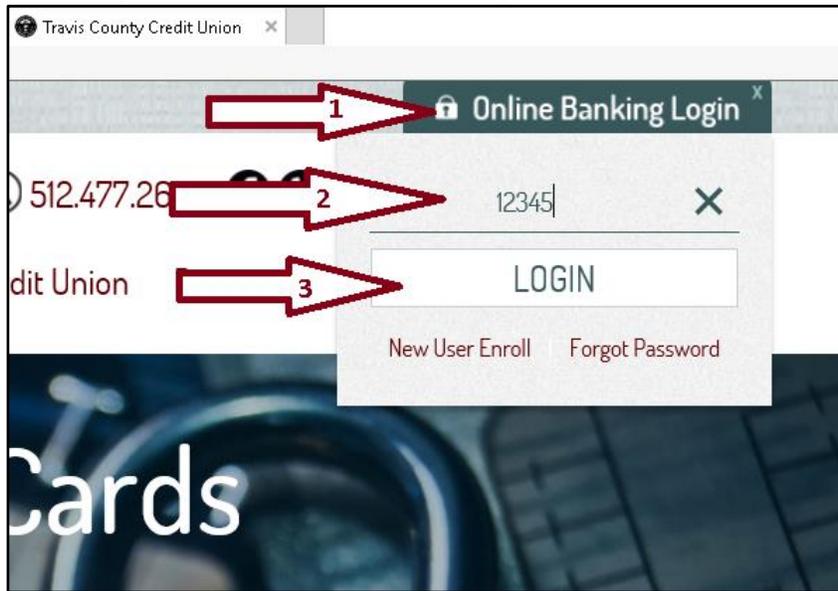


Step 2: Complete the Enrollment Form

| Secure Home Banking Enrollment Form | |
|---|--|
| You <i>MUST</i> currently be a Travis County Credit Union member to complete this form! The information requested below is for the primary member on the account. | |
| Member Information | |
| Member Account Number: | <input type="text"/> |
| First Name: | <input type="text"/> |
| Middle Name/Initial: | <input type="text"/> |
| Last Name: | <input type="text"/> |
| <hr/> | |
| Last 4 Digits Of Social Security #: | <input type="text"/> |
| Birth Date: | <input type="text" value="mm/dd/yyyy"/> <input type="button" value="📅"/> |
| Email Address: | <input type="text"/> |
| <hr/> | |
| Street Address: | <input type="text"/> |
| City: | <input type="text"/> |
| State: | <input type="text" value="Select....."/> ▼ |
| Zip code: | <input type="text"/> |

Once you have received your welcome email, you are ready to log in

Step 3: Enter your account number as your LOGIN ID and click LOGIN



Step 4: Confirm your email address where indicated

Step 5: Enter your password. The default password is the last 4 digits of the primary member's social security number

Step 6: Select the security settings for the device you are logging in from.

- If the device is your personal computer, our system will save a token on your computer in order to identify you again in the future.
- If the device is not your personal computer, or others have access to it, select Public Computer and we will not store the token on this computer.

Step 7: Initial Setup – You are now logged in and must set up your account

- Confirm your email address
- Choose if you would like to be added to the credit union’s mailing list
- Choose if you would like e-statements
- Continue

TRAVIS COUNTY CREDIT UNION

EMAIL (1/4)

Email Address:
testing@tccu.net

Check here if this is your valid email
 Yes! Add me to the Credit Union E-mail List

Start e-Statements:

Start E-Statement Service

I request Travis County CU send my periodic account statements and disclosures electronically for retrieval by me from within my Travis County CU Online Banking session. I further request that Travis County CU discontinue sending me statements via postal mail service. I understand that current statement information will be available by the 5th day of each month. I may occasionally receive additional messages from the credit union. I have read and agreed to the [Travis County CU Online Banking Disclosure/Terms](#).
I am authorizing the credit union to electronically provide any and all documentation related to the various products and services that I may request. I can withdraw my consent for any service at any

Yes, sign me up for E-Statements. I accept the terms.

Back Continue

- Set a Confidence Word
- Choose three unique challenge questions and answer them (your answers are case-sensitive)
- Continue

The screenshot displays the 'Security Settings (2/4)' page for Travis County Credit Union. The page is divided into two main sections: 'Set Confidence Word' and 'Challenge Questions'. The 'Set Confidence Word' section includes a text input field labeled 'Set Confidence Word'. The 'Challenge Questions' section contains three questions, each with a dropdown menu for selection and a text input field for the response. The questions are: 'Question 1: First company for whom you worked?', 'Question 2: How big is your dog?', and 'Question 3: What is your favorite sports team?'. At the bottom of the page, there are 'Back' and 'Continue' buttons. Red arrows point to the 'Set Confidence Word' input field, the dropdown menus for the three challenge questions, and the 'Continue' button. Red text annotations on the left side of the page read 'Set your confidence word' and 'Select and answer three questions'.

TRAVIS COUNTY CREDIT UNION

Security Settings (2/4)

Set Confidence Word: ⓘ

Set Confidence Word

Challenge Questions

Question 1:

First company for whom you worked?

Response

Question 2:

How big is your dog?

Response

Question 3:

What is your favorite sports team?

Response

Back Continue

Set your confidence word

Select and answer three questions

- Enter the current password (the last four of the primary member's SSN)
- Enter a new password following the requirements shown
- Confirm that new password
- Continue

TRAVIS COUNTY CREDIT UNION

TRAVIS COUNTY CREDIT UNION

Re-enter Password: ⓘ
Re-enter Password

New Password: ⓘ
New Password

Confirm New Password: ⓘ
Confirm New Password

Minimum Password Requirements:

- × 7 Characters
- × 1 UPPER case letter
- × 1 lower case letter
- × 1 Number

Back Continue

Once completed, you will be delivered to your account.